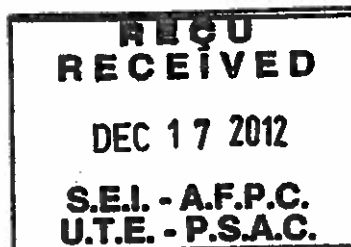


**Office of the
Privacy Commissioner
of Canada**

112 Kent Street
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**Commissariat
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December 12, 2012

File: 7100-012907

Mr. Robert Campbell
233 Gilmour St., Suite 800
Ottawa ON K2P 0P2

Dear Mr. Campbell:

I am writing as a follow-up to your correspondence of November 7, 2012 with regard to the matter you brought to the attention of the Privacy Commissioner of Canada.

On behalf of the Union of Taxation Employees (UTE), a component of the Public Service Alliance of Canada (PSAC), you raised concerns regarding an initiative by the Canada Revenue Agency (CRA) wherein it intends to move to a new storage model for the retention of its paper records. Specifically, the CRA announced that it intends to discontinue the storage of paper records at its regional and Headquarters facilities, as well as remove its paper holdings at six Library and Archives Canada (LAC) locations.

You submit that this initiative by the CRA to privatize the storage of confidential tax information may jeopardize the privacy of the information and may be in contravention of the spirit and provisions of the *Privacy Act*.

After careful consideration, our Office has determined that it will proceed with an investigation in respect of the retention practices of the CRA in relation to its initiative to privatize the storage of its personal information holdings.

We have notified the CRA of the details of your complaint and have asked that it provide written representations in the matter. Following my receipt of those representations, I will make every effort to complete the investigation as soon as possible.

Under subsection 33(2) of the *Privacy Act*, you have the right to make representations to the Privacy Commissioner before a finding is made in this matter. This means that you may, at any time prior to the completion of this investigation, provide to me any additional information or comments which you feel are relevant to your complaint.

.../2



Should you have any additional information or wish an update on my investigation, please do not hesitate to contact me either in writing or by telephone during normal working hours at 613-947-3076.

Sincerely,

A handwritten signature in blue ink, appearing to read "V. Schwartz".

Virginia Schwartz
Senior Advisor, Investigations